

Benetas Support Office

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Anglican Aged Care Services Group Trading as Benetas ABN 60082451992



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To whom it may concern,

Benetas is one of the leading not-for-profit aged care providers of residential care, in-home care, respite care, housing services and retirement living in Victoria. Each year we provide over 4,000 older people, their families and carers with outstanding levels of customer service and individualised care when they need it. Benetas Gladswood Lodge is a 51 bed residential facility located at 15 Waxman Parade, Brunswick West and is a facility within the Benetas group.

As Benetas Gladswood Lodge is an older facility we were looking for ways to make the facility more marketable and pleasant for not only potential new residents, but also for existing residents. As a result we contracted the skills of Matthew O'Grady to overhaul all the external garden areas. The overhaul process included courtyards, external areas that formed walking paths for residents with dementia and areas for families to enjoy.

Upon completion of the garden overhaul, Benetas Gladswood Lodge now contains usable courtyards, a sensory garden area, additional seating and areas for children. A vegetable garden was also included to utilities unused space and to provide opportunities for all residents to enjoy the garden areas. Planting included garden beds with various arrays of colour and different height gardens, and Matthew also involved the residents in the process of plant selection and location.

The results have been incredible, and the feedback extraordinarily favourable. Residents have responded extremely well, with a new volunteer group being organised by the residents for the vegetable garden, so they were able to contribute to the produce that was served for their daily meals. The residents have taken pride in their 'work' and assist in the maintenance of the garden where possible.

New residents have chosen this facility, as their home, as a result of the gardens and they have been able to continue their personal interests from home once they moved. The gardens have improved the lifestyle calendar to achieve a positive difference in the lives of our elderly.

We take pride in providing a welcoming home and a positive, fulfilling experience of ageing for all of our residents and with the expertise of Matthew, we have been able to achieve this on a greater scale than we had previously.

Kindest regards

Paula Gibb

Residential Manager

Benetas Gladswood Lodge